
PRIVACY POLICY

RedevelopOS™

Development Agreement (DA) Aligned Redevelopment Tracking Operating System

Effective Date: 01 July 2026

1. INTRODUCTION

Welcome to **RedevelopOS™**, India's Development Agreement (DA) Aligned Redevelopment Tracking Operating System ("RedevelopOS"), a proprietary enterprise Software-as-a-Service ("SaaS") platform conceived, developed, owned and operated by **Advance Project Management Consultant Private Limited**, a company incorporated under the provisions of the Companies Act, 2013 and having its registered office in Mumbai, Maharashtra, India (hereinafter referred to as the "**Company**", "**Advance PMC**", "**we**", "**our**" or "**us**").

RedevelopOS has been developed with the objective of creating a comprehensive digital ecosystem for the planning, monitoring, governance, administration, documentation and lifecycle management of housing society redevelopment projects. The platform is designed to facilitate structured collaboration amongst co-operative housing societies, apartment owners' associations, redevelopment committees, project management consultants, developers, architects, structural consultants, legal professionals, chartered accountants, engineers, contractors, financial institutions, statutory authorities and other authorised stakeholders engaged in the redevelopment process.

Unlike conventional project management software, RedevelopOS has been specifically designed to digitally map and monitor redevelopment projects in accordance with the milestones, obligations, timelines and operational requirements arising from Development Agreements ("DA"), Permanent Alternate Accommodation Agreements ("PAAA"), statutory approvals, contractual obligations and project-specific documentation. The platform integrates project governance, document management, workflow automation, milestone tracking, inspection records, reporting mechanisms, audit trails, communication tools, AI-assisted analytics and other digital services into a unified operational environment intended to support transparency, accountability and efficient project administration.

The Company recognises that users of RedevelopOS may entrust the platform with information that is commercially sensitive, confidential, project-specific and, in certain instances, personal in nature. Accordingly, the Company is committed to processing such information responsibly and

in accordance with applicable laws of India, recognised industry practices and the privacy principles described in this Privacy Policy.

This Privacy Policy explains, in a transparent and comprehensive manner, the categories of information that may be collected through the RedevelopOS platform, the purposes for which such information may be processed, the manner in which such information may be used, disclosed, stored, retained and protected, the circumstances under which such information may be shared with authorised recipients, the rights available to users under applicable law and the Company's approach towards information security, confidentiality and responsible data governance.

This Privacy Policy applies to information collected through the RedevelopOS web platform, mobile applications (if any), application programming interfaces (APIs), software integrations, customer support services, marketing communications, demonstrations, webinars, training programmes, events, electronic correspondence, enquiry forms, subscription services and any other digital or physical interaction with the Company that is expressly governed by this Privacy Policy.

By accessing, browsing, registering with, subscribing to, logging into, integrating with or otherwise using RedevelopOS or any associated services, the user acknowledges that they have read, understood and agreed to the terms contained in this Privacy Policy, as amended from time to time. If any user does not agree with the terms of this Privacy Policy, such user should discontinue the use of the RedevelopOS platform and associated services.

Nothing contained in this Privacy Policy shall be construed as limiting any rights, obligations or responsibilities arising under any separate agreement, SaaS Subscription Agreement, Master Services Agreement, Enterprise Agreement, End User Licence Agreement (EULA), Data Processing Addendum, Terms of Use or any other contractual arrangement executed between the Company and its customers, all of which shall continue to apply in accordance with their respective terms.

2. COMPANY DETAILS

RedevelopOS™ is an enterprise Software-as-a-Service platform developed, owned, licensed, maintained and commercially operated by **Advance Project Management Consultant Private Limited**, a company incorporated under the provisions of the Companies Act, 2013, having its registered office in Mumbai, Maharashtra, India.

The Company is engaged in providing technology-enabled redevelopment management solutions, digital project governance platforms, project management support services, redevelopment monitoring systems, workflow automation tools, AI-assisted analytics, documentation management systems and related software solutions for housing society redevelopment projects and associated infrastructure.

For the purposes of this Privacy Policy, references to the "Company", "Advance PMC", "RedevelopOS", "we", "our" or "us" shall, unless the context otherwise requires, mean Advance Project Management Consultant Private Limited acting in its capacity as the owner and operator of the RedevelopOS platform.

The principal details of the Company are as follows:

Platform Name: RedevelopOS™

Owner and Operator: Advance Project Management Consultant Private Limited

Registered Office: Mumbai, Maharashtra, India

Official Website: www.redevelopos.com

Customer Support Email: support@redevelopos.com

The Company may establish regional offices, branch offices, project offices, support centres, authorised representatives or affiliated entities within or outside India for operational, administrative, technical or customer support purposes. Unless expressly stated otherwise, all such entities providing services on behalf of the Company shall be required to process information in accordance with applicable contractual obligations, confidentiality requirements and the principles described in this Privacy Policy.

The Company reserves the right to modify, upgrade, restructure, transfer, assign or otherwise reorganise the ownership, management, operation or administration of the RedevelopOS platform in accordance with applicable law. Any such corporate restructuring shall not, by itself, diminish the privacy protections described in this Privacy Policy, except to the extent necessary to reflect lawful organisational changes.

Users requiring clarification regarding this Privacy Policy, the processing of information, requests relating to personal data or any privacy-related concerns may contact the Company through the official communication channels specified on the Company's website. The Company will endeavour to respond to such communications within a reasonable period, subject to applicable law and operational requirements.

3. APPLICABILITY

This Privacy Policy applies to every individual, entity, organisation or institution that accesses, uses, registers for, subscribes to, integrates with or otherwise interacts with the RedevelopOS platform, irrespective of whether such interaction occurs directly or through an authorised representative, enterprise customer or third-party integration.

Without limiting the generality of the foregoing, this Privacy Policy applies to the following categories of users and stakeholders:

(a) Housing Co-operative Societies

Registered co-operative housing societies, apartment owners' associations, residential complexes, redevelopment committees and similar organisations that utilise RedevelopOS for redevelopment planning, project governance, document management, project monitoring or stakeholder communication.

(b) Managing Committee Members

Office bearers including Chairpersons, Secretaries, Treasurers, Committee Members and authorised representatives entrusted with the governance, administration and redevelopment of housing societies.

(c) Redevelopment Committee Members

Members appointed or nominated by a society or competent authority for the purpose of supervising redevelopment activities, reviewing project progress, coordinating with consultants, monitoring contractual obligations and participating in redevelopment-related decision-making processes.

(d) Society Members

Individual flat owners, shareholders, occupants, nominees, legal heirs or other authorised persons who may be granted access to RedevelopOS for the purpose of viewing project information, monitoring redevelopment progress, reviewing documentation, receiving notifications or exercising rights provided under applicable agreements or society resolutions.

(e) Project Management Consultants (PMCs)

Independent project management consultants, consultancy organisations and project advisory firms authorised to utilise RedevelopOS for project administration, milestone management, inspections, reporting, certification, quality monitoring, documentation, communication and related consultancy functions.

(f) Developers

Real estate developers, redevelopment companies, joint development entities, special purpose vehicles (SPVs), consortium members and their authorised personnel using RedevelopOS for project execution, reporting, compliance tracking, document exchange and stakeholder coordination.

(g) Professional Consultants

Architects, structural engineers, civil engineers, geotechnical consultants, surveyors, quantity surveyors, mechanical engineers, electrical engineers, plumbing consultants, fire consultants, environmental consultants, chartered accountants, advocates, legal consultants and other professionals engaged in redevelopment projects.

(h) Contractors and Vendors

Construction contractors, subcontractors, suppliers, laboratories, inspection agencies, quality assurance consultants, technology vendors and other service providers authorised to access specific functions of RedevelopOS.

(i) Employees and Authorised Personnel

Directors, officers, employees, consultants, advisors, contractual personnel, interns and authorised representatives of the Company who require access to RedevelopOS for the performance of their legitimate business functions.

(j) Website Visitors and Prospective Customers

Individuals who browse the Company's website, request product demonstrations, participate in webinars, submit enquiry forms, subscribe to newsletters, download marketing material or otherwise interact with the Company before becoming registered users.

(k) Enterprise Customers

Corporate entities, institutional customers, government organisations, financial institutions, banks, lenders, insurers or other enterprises that subscribe to RedevelopOS under an enterprise agreement or commercial arrangement.

This Privacy Policy shall apply irrespective of the method by which the platform is accessed, including through desktop computers, laptops, mobile devices, tablets, web browsers, mobile applications, APIs, software integrations, cloud services or any other authorised technology platform.

Where an organisation subscribes to RedevelopOS on behalf of multiple users, each authorised user shall remain individually responsible for complying with this Privacy Policy, the applicable terms of use and any additional contractual obligations governing the use of the platform.

The provisions of this Privacy Policy shall continue to apply to information collected before, during and, where legally permissible, after the termination, suspension or expiry of a user's account, to the extent necessary for compliance with legal obligations, contractual commitments, dispute resolution, audit requirements or the protection of the legitimate rights and interests of the Company or its customers.

Absolutely. Below is drafted in the style of a **Senior Technology & Corporate Advocate** preparing an **enterprise-grade SaaS Privacy Policy** comparable to Oracle, Salesforce, Autodesk, Procore, Microsoft, and enterprise ERP platforms, while being specifically customized for **RedevelopOS™** and the Indian redevelopment ecosystem.

4. INFORMATION WE COLLECT

The Company may collect, receive, generate, verify, record, store, organise, analyse, process, transmit, archive and otherwise use various categories of information in connection with the operation of the RedevelopOS™ Platform, the provision of Services, compliance with contractual obligations, regulatory requirements, project governance, customer support, cybersecurity, fraud prevention and the continuous improvement of the Platform.

The nature, extent and categories of information collected may vary depending upon the type of User, the Services subscribed to, the role assigned within the Platform, the permissions granted by an Organisation, the contractual relationship between the parties, applicable legal requirements and the functionalities utilised by the User.

Information may be collected directly from Users, uploaded by authorised Organisations, generated automatically through system usage, obtained through integrated third-party software or publicly available governmental records wherever legally permissible.

Without limitation, RedevelopOS may collect the following categories of information:

A. PERSONAL INFORMATION

For the purposes of user registration, authentication, identity verification, account administration, access control, customer relationship management, project participation, legal compliance and secure operation of the Platform, the Company may collect various categories of personal information relating to Users.

Such Personal Information may include, without limitation:

1. Identity Information

The Company may collect information capable of identifying an individual including, but not limited to, the User's full name, initials, preferred name, father's name where applicable, organisation name, society name, employee identification number, membership number, allotment number, unit number, office details and any other identifying particulars required for project administration.

2. Contact Information

RedevelopOS may collect one or more communication details including mobile telephone numbers, alternate contact numbers, landline numbers, official email addresses, personal email addresses, postal addresses, correspondence addresses, emergency contact details and other communication channels through which Users may receive project updates, notifications or customer support.

3. Residential and Property Information

Where required for redevelopment management, the Platform may collect residential addresses, flat numbers, wing details, floor numbers, building names, occupancy status, correspondence addresses, ownership particulars and other information necessary for identifying the User's association with a redevelopment project.

4. Society Membership Information

The Platform may collect and maintain information establishing a User's legal or authorised relationship with a Housing Society including membership numbers, share certificate details, admission dates, nomination information, ownership percentages, tenancy details, voting eligibility, redevelopment committee membership and other records maintained by the Society.

5. Account Registration Information

During account creation, the Company may collect usernames, unique User IDs, login credentials, encrypted passwords, authentication tokens, password recovery information, multi-factor authentication details, security questions, recovery email addresses and related information necessary for securing User accounts.

Passwords are stored using industry-standard cryptographic techniques and are not stored in plain text.

6. Professional Information

Where applicable, RedevelopOS may collect professional information relating to architects, engineers, developers, advocates, chartered accountants, contractors, consultants, project

managers, auditors, surveyors, valuers, laboratory personnel and other professionals participating in redevelopment projects.

Such information may include professional qualifications, registration numbers, licence numbers, designation, employer details, professional memberships, certifications and areas of expertise.

7. Identity Verification Documents

Where identity verification is required for legal, contractual or security purposes, the Company may collect copies of government-issued identity documents including Aadhaar (where voluntarily provided and legally permissible), PAN Card, Passport, Driving Licence, Voter Identity Card, Company Identity Card, Professional Registration Certificates or other documents reasonably required to verify identity or authority.

The Company shall process such documents only to the extent reasonably necessary for the stated purpose and in accordance with applicable laws.

8. Profile Information

Users may voluntarily upload profile photographs, company logos, digital avatars, signatures, profile descriptions, biographies, contact preferences and other profile-related information to personalise their account and facilitate communication amongst authorised project stakeholders.

9. Digital Signatures and Electronic Authentication

Where electronic execution of documents, approvals, acknowledgements or certifications is supported, RedevelopOS may collect Digital Signature Certificates (DSCs), electronic signatures, consent confirmations, audit logs, authentication records, timestamp information and related metadata for evidentiary and compliance purposes.

10. Communication Records

The Company may maintain records of communications exchanged through the Platform including internal messaging, support requests, service tickets, feedback submissions, webinar participation, customer support interactions, training attendance and other communications initiated by or involving Users.

B. SOCIETY INFORMATION

RedevelopOS has been specifically developed for the administration and governance of redevelopment projects undertaken by Housing Societies. Accordingly, the Platform may collect, digitise, organise, index, classify and securely store extensive information relating to participating Societies.

Such information may include:

1. Society Registration Information

Registration Certificates, Registration Numbers, Society Classification, Registration Authorities, Registration Dates, Bye-laws, amendments thereto, PAN details, GST details where applicable and statutory identification particulars.

2. Property Ownership Records

Property Cards, City Survey Records, Revenue Records, Land Records, Conveyance Deeds, Lease Deeds, Property Tax Records, Mutation Entries, CTS Extracts, Survey Extracts, Village Forms, Record of Rights and related ownership documentation.

3. Land and Survey Information

CTS Numbers, Survey Numbers, Plot Boundaries, GIS Coordinates, Total Station Survey Reports, Area Measurement Reports, Plot Demarcation Reports, Road Setback Details, Reservation Details, Encumbrance Information and physical land verification records.

4. Building Documentation

Approved Building Plans, Occupation Certificates, Completion Certificates, Commencement Certificates, Intimation of Disapproval (IOD), Building Completion Certificates (BCC), Structural Audit Reports, Architectural Drawings, Fire NOCs, Environmental Clearances and statutory approvals.

5. Society Governance Documents

Minutes of Annual General Meetings, Special General Meetings, Managing Committee Meetings, Redevelopment Committee Meetings, Circulars, Notices, Agenda Papers, Attendance Registers, Voting Records, Ballot Results and Society Resolutions.

6. Tender and Consultant Appointment Documents

Tender Notices, Expressions of Interest, Bid Documents, Technical Evaluation Reports, Financial Evaluation Reports, Appointment Letters, Consultancy Agreements, PMC Agreements, Architect Appointments, Legal Advisor Appointments and related procurement documentation.

7. Membership Registers

Share Registers, Membership Registers, Occupancy Lists, Tenant Records, Parking Allotments, Commercial Unit Details, Inventory Registers, Member Correspondence Records and related Society administration records.

C. DEVELOPMENT AGREEMENT INFORMATION

RedevelopOS is fundamentally designed to digitally monitor redevelopment projects in accordance with contractual obligations arising under Development Agreements and related documentation. Accordingly, the Platform may collect, store, analyse and monitor contractual information forming part of the redevelopment ecosystem.

Such information may include:

1. Development Agreement (DA)

Executed Development Agreements, Supplementary Agreements, Addenda, Amendments, Rectification Deeds, Side Letters and all documents governing redevelopment obligations.

2. Permanent Alternate Accommodation Agreements (PAAA)

Executed PAAA documents, member-wise PAAA records, execution dates, registration particulars, obligations of parties and related contractual schedules.

3. Commercial Terms

Rental compensation provisions, corpus compensation clauses, hardship compensation, shifting charges, brokerage reimbursement, transportation allowances, escalation mechanisms, interest provisions and financial obligations arising under redevelopment agreements.

4. Project Milestones

Vacating dates, possession dates, demolition schedules, commencement dates, excavation milestones, plinth completion, basement completion, podium completion, slab schedules, MEP milestones, façade completion, finishing milestones, Occupation Certificate timelines and final handover schedules.

5. Contractual Obligations

Developer obligations, Society obligations, PMC obligations, Architect obligations, Consultant obligations, timelines, responsibilities, warranties, guarantees, indemnities, default provisions, penalty mechanisms and contractual performance indicators.

6. Compliance Documentation

Statutory approvals, NOCs, commencement permissions, environmental clearances, fire approvals, utility approvals, planning authority permissions and compliance certificates.

7. Financial Tracking

Rental payment schedules, corpus payment schedules, escalation calculations, milestone-linked payments, penalty calculations, compensation records, outstanding dues, payment acknowledgements and financial dashboards.

D. PROJECT INFORMATION

RedevelopOS functions as an integrated project monitoring platform and may therefore collect extensive project-related information generated throughout the lifecycle of a redevelopment project.

Such information may include:

1. Professional Reports

PMC Reports, Project Status Reports, Architect Reports, Structural Engineer Reports, Civil Engineer Reports, Quality Assurance Reports, Safety Reports, Survey Reports, Chartered Accountant Reports, Legal Compliance Reports and Consultant Certifications.

2. Inspection Documentation

Site Inspection Reports, Inspection Checklists, Progress Certifications, Defect Reports, Snag Lists, Non-Conformance Reports (NCRs), Corrective Action Reports, Safety Inspection Records and Quality Control Reports.

3. Laboratory Reports

Concrete Cube Test Reports, Steel Test Certificates, Soil Investigation Reports, Geotechnical Reports, Water Testing Reports, Material Testing Reports, Cement Test Reports and all quality assurance documentation generated during construction.

4. Multimedia Documentation

Photographs, Videos, Drone Surveys, Time-lapse Images, CCTV Snapshots, 360-degree Site Images, Inspection Videos, Progress Documentation, Digital Measurements and visual evidence uploaded during project execution.

5. Construction Progress Information

Foundation Progress, Basement Progress, Podium Progress, Slab-wise Construction Status, Masonry Progress, Waterproofing Progress, Internal Finishing Progress, External Façade Progress, Services Installation Progress, Landscaping Progress, Amenities Completion Status and Occupation Certificate readiness.

6. Compliance and Handover Records

Occupation Certificate Progress, Building Completion Certificate Status, Utility Connection Status, Snag Rectification Records, Final Inspection Reports, Society Handover Documentation, Defect Liability Tracking and post-handover compliance records.

E. TECHNICAL INFORMATION

In order to ensure the secure, reliable and efficient operation of the Platform, RedevelopOS automatically collects certain technical and system-generated information whenever Users access or interact with the Services.

Such information may include:

1. Device Information

Device model, manufacturer, operating system version, browser version, screen resolution, device identifiers, hardware configuration, installed software versions and related technical characteristics.

2. Network Information

Internet Protocol (IP) addresses, Internet Service Provider details, network identifiers, DNS information, connection type, approximate geographic location derived from IP addresses and related network metadata.

3. Login and Authentication Logs

Date and time of login, logout records, session duration, authentication attempts, failed login attempts, password reset requests, account lockouts, MFA verification events and security alerts.

4. Location Information

Where Users expressly enable location permissions or where necessary for project-specific services, RedevelopOS may collect GPS coordinates, approximate location data, geofencing information, site visit verification records and location metadata.

5. Cookies and Tracking Technologies

The Platform may utilise cookies, session cookies, persistent cookies, browser storage technologies, local storage, web beacons, software development kits (SDKs), analytics identifiers and similar technologies to maintain sessions, authenticate Users, remember preferences, enhance security, improve functionality and generate aggregated analytics.

6. Usage Analytics

Information relating to page visits, dashboard interactions, features accessed, reports viewed, documents downloaded, buttons clicked, response times, navigation paths, user preferences and overall interaction with the Platform may be collected to improve user experience and product performance.

7. Diagnostic and Security Information

System logs, application logs, crash reports, diagnostic reports, error reports, cybersecurity events, malware detection logs, audit trails, API logs, server logs, database transaction logs and security monitoring information may be generated automatically for operational integrity, incident response, fraud detection and regulatory compliance.

The Company may also derive, aggregate, anonymise or pseudonymise information collected under this Clause for analytical, statistical, product improvement, benchmarking, cybersecurity, machine learning, capacity planning and business intelligence purposes, provided that such processing is carried out in accordance with applicable law and does not identify an individual where anonymisation is represented.

Below is an enterprise-grade expansion drafted in the style of a **Senior Practicing Advocate (Technology, Corporate & Data Privacy Law, India)**. It is intentionally written in the style commonly adopted by enterprise SaaS companies and is tailored specifically for **RedevelopOS™**.

F. AI GENERATED INFORMATION

RedevelopOS™ incorporates Artificial Intelligence ("AI"), Machine Learning ("ML"), predictive analytics, data modelling, workflow automation and algorithmic processing technologies to enhance project visibility, improve operational efficiency, identify potential project risks and assist authorised Users in monitoring redevelopment activities.

The AI functionalities available through the Platform are intended to operate as intelligent decision-support tools and are designed to analyse project-related information uploaded to, generated within or lawfully integrated with the RedevelopOS Platform. Such technologies assist Users in interpreting project information by identifying patterns, highlighting anomalies, predicting potential delays, generating reports and providing analytical recommendations based upon available project data.

The Company may collect, generate, process, analyse and store AI-generated information, derived insights and analytical outputs for the purposes described in this Privacy Policy and in accordance with applicable law.

Without limitation, AI-generated information may include the following:

1. AI Delay Prediction

RedevelopOS may utilise predictive analytical models to estimate the probability of delays in redevelopment activities by analysing historical project data, contractual milestones, site inspection records, progress reports, approval timelines, payment schedules, dependency matrices, statutory approvals, weather conditions (where integrated), construction progress and other project variables.

Such predictions are intended to assist project stakeholders in proactively identifying risks, allocating resources efficiently and taking timely corrective actions. AI-generated delay predictions do not constitute contractual determinations, engineering certifications or legal opinions and should not be treated as definitive statements regarding actual project completion dates.

2. AI Risk Meter

The Platform may generate dynamic Project Risk Scores or Risk Meters based upon continuously changing project parameters.

The AI Risk Meter may evaluate multiple factors including, but not limited to:

- Construction delays;
- Pending statutory approvals;

- Missed contractual milestones;
- Rental payment defaults;
- Corpus payment delays;
- Documentation deficiencies;
- Compliance gaps;
- Inspection observations;
- Pending laboratory reports;
- Contractor performance;
- Financial exposure indicators;
- Historical delay trends;
- Developer responsiveness;
- Project governance metrics; and
- Other operational risk parameters identified by the Platform.

The Risk Meter is intended solely as an analytical indicator to assist authorised Users in monitoring redevelopment risks and should not be interpreted as a guarantee, certification or legal conclusion regarding the actual status or future performance of any redevelopment project.

3. Timeline Analytics

RedevelopOS may generate analytical dashboards illustrating project timelines, milestone completion percentages, workflow bottlenecks, stage-wise progress, dependency mapping, approval sequences and projected completion schedules.

Timeline Analytics may compare actual progress against Development Agreement obligations, project baselines, approved construction schedules, internal workflow timelines or other project benchmarks selected by authorised Users.

Such analytics are generated using information available within the Platform and may automatically update whenever new project information is uploaded or modified.

4. Project Health Indicators

The Platform may generate AI-driven Project Health Indicators to provide an overall assessment of redevelopment progress based upon predefined analytical models.

Project Health Indicators may consider multiple parameters including:

- Percentage completion;
- Delay severity;
- Inspection compliance;

- Documentation completeness;
- Payment compliance;
- Quality assurance observations;
- Engineering certifications;
- Site visit frequency;
- Milestone achievement;
- Statutory approval status;
- Member communication frequency;
- Pending action items; and
- Overall redevelopment governance metrics.

These indicators are intended to assist stakeholders in quickly understanding the operational condition of a redevelopment project and identifying areas requiring managerial attention.

5. AI Notifications

The Platform may automatically generate notifications, reminders, warnings, alerts and recommendations whenever predefined project events, contractual milestones, workflow conditions or analytical thresholds are triggered.

Examples include:

- Upcoming milestone deadlines;
- Delayed inspections;
- Missing documents;
- Pending approvals;
- Rental payment due dates;
- Corpus payment schedules;
- Expiring approvals;
- Construction inactivity;
- High-risk alerts;
- Occupation Certificate target notifications;
- Building Completion Certificate tracking;
- Defect liability reminders; and
- Other configurable project events.

AI-generated notifications are intended to improve operational awareness and reduce the likelihood of missed contractual or statutory obligations.

6. AI Recommendations

RedevelopOS may generate automated recommendations intended to improve redevelopment governance and project administration.

Such recommendations may include suggested actions relating to:

- Document completion;
- Inspection scheduling;
- Contractor follow-up;
- Risk mitigation;
- Compliance management;
- Workflow optimisation;
- Timeline improvements;
- Resource allocation;
- Quality assurance;
- Project governance; and
- Administrative best practices.

Recommendations generated by the Platform are algorithmically derived from available project information and should be independently reviewed by authorised professionals before implementation.

7. AI Search Results

The Platform may utilise Artificial Intelligence to assist Users in locating documents, contractual clauses, reports, photographs, correspondence, approvals, inspection records, Development Agreement provisions, Permanent Alternate Accommodation Agreement (PAAA) clauses, Society records and other project information stored within the Platform.

AI-assisted search functionality may utilise natural language processing, semantic indexing, metadata classification, contextual search algorithms and intelligent document recognition technologies to improve search efficiency.

Search results are generated using available indexed information and may not necessarily identify every relevant document or record.

8. Continuous Learning and Model Improvement

Where legally permissible and subject to appropriate contractual, confidentiality and technical safeguards, the Company may utilise anonymised, aggregated or de-identified project information for the purpose of improving AI models, enhancing prediction accuracy, refining

analytical capabilities, improving search functionality, detecting cybersecurity threats, optimising system performance and developing future Platform features.

The Company shall not intentionally utilise identifiable customer project information for general AI model training in a manner inconsistent with applicable contractual obligations or applicable law.

9. No Professional Advice

AI-generated outputs available through RedevelopOS are provided solely to assist authorised Users in interpreting available project information.

Unless expressly stated otherwise in writing, AI-generated information shall not constitute:

- legal advice;
- engineering advice;
- architectural advice;
- structural certification;
- project certification;
- financial advice;
- valuation advice;
- investment advice;
- statutory approval;
- government approval;
- contractual interpretation;
- dispute resolution;
- arbitration findings;
- expert opinion; or
- any legally binding determination.

Users remain solely responsible for obtaining independent advice from qualified professionals before making legal, commercial, engineering, architectural, financial or redevelopment-related decisions.

10. Accuracy of AI Outputs

Artificial Intelligence technologies inherently involve probabilistic modelling and predictive analysis. Consequently, AI-generated outputs may occasionally be incomplete, inaccurate, outdated or inconsistent with subsequently available information.

The quality, reliability and usefulness of AI-generated outputs depend substantially upon the completeness, accuracy, authenticity, timeliness and integrity of project information uploaded by authorised Users.

The Company does not warrant that AI-generated outputs will always be accurate, complete, uninterrupted, error-free or suitable for every redevelopment project.

Users should independently verify all material AI-generated outputs before relying upon them for contractual, commercial, legal or technical decision-making.

11. Limitation of Reliance

By using AI-enabled functionalities of RedevelopOS, Users acknowledge and agree that AI-generated predictions, recommendations, analytics, search results, notifications and project indicators are intended solely as informational and decision-support tools.

No User shall rely exclusively upon AI-generated outputs for making redevelopment decisions without exercising independent professional judgment and obtaining appropriate advice from qualified architects, engineers, project management consultants, advocates, chartered accountants or other competent professionals where necessary.

5. HOW WE USE YOUR INFORMATION

The Company processes information collected through RedevelopOS only for legitimate business, contractual, operational, security, regulatory and customer service purposes connected with the provision, administration, maintenance and continuous improvement of the Platform.

Information collected through the Platform may be used individually or in combination with other information lawfully available to the Company for the purposes described below.

1. Operation of the RedevelopOS Platform

The Company uses collected information to establish, maintain, administer, operate and support the RedevelopOS Platform, including user registration, account provisioning, subscription management, authentication, access control, cloud hosting, software maintenance, system administration, workflow automation, dashboard generation and delivery of subscribed services.

2. Creation and Administration of Society Dashboards

Information may be processed for creating digital redevelopment dashboards specific to participating Housing Societies. Such dashboards may consolidate project documentation, redevelopment milestones, statutory approvals, contractual obligations, committee records, financial information, inspection reports, AI analytics and project progress into a unified digital interface accessible to authorised Users.

3. User Account Management

The Company processes information for creating and maintaining User accounts, assigning access permissions, managing user roles, verifying identities, resetting passwords, enabling multi-factor authentication, administering subscriptions and ensuring that Users receive access only to information authorised by the respective Organisation.

4. Authentication and Security

Information may be processed to authenticate Users, verify login credentials, detect suspicious activities, prevent unauthorised access, investigate cybersecurity incidents, monitor system integrity, maintain audit trails and protect the confidentiality, integrity and availability of the Platform.

5. Development Agreement Mapping

RedevelopOS processes project documentation to digitally map contractual obligations arising under Development Agreements (DA), Permanent Alternate Accommodation Agreements (PAAA), consultant agreements, project schedules and related documents, enabling structured milestone tracking and project governance.

6. Project Monitoring and Milestone Tracking

Information is used to monitor redevelopment progress, evaluate milestone completion, compare actual performance against contractual obligations, track statutory approvals, manage inspections, document project activities and generate redevelopment progress reports.

7. AI Analytics and Predictive Services

The Company may process project information to generate AI-enabled analytics, delay predictions, risk assessments, project health indicators, search results, notifications and analytical recommendations intended to improve redevelopment governance and decision-making.

8. Document and File Management

Information may be processed for securely storing, indexing, organising, retrieving, version-controlling, archiving and managing redevelopment documentation throughout the lifecycle of a redevelopment project.

9. Communication and Notification Services

The Platform may utilise collected information to deliver project notifications, milestone reminders, compliance alerts, inspection schedules, workflow updates, security notifications, subscription communications and customer support responses through authorised communication channels.

10. Customer Support

Information may be processed to respond to enquiries, investigate reported issues, troubleshoot software problems, resolve technical incidents, conduct training sessions, provide onboarding assistance and improve customer experience.

11. Product Improvement and Innovation

The Company may analyse aggregated, anonymised or de-identified information to improve software functionality, enhance user experience, develop new features, strengthen cybersecurity measures, optimise system performance and expand the capabilities of RedevelopOS.

12. Business Analytics

Information may be processed for statistical analysis, reporting, usage analytics, performance measurement, capacity planning, service optimisation, operational intelligence and strategic business decision-making.

13. Fraud Prevention and Security Monitoring

The Company may process information to detect fraudulent activities, prevent identity misuse, investigate policy violations, monitor cybersecurity threats, identify malicious software, prevent unauthorised system access and maintain platform security.

14. Legal, Regulatory and Contractual Compliance

Information may be processed where reasonably necessary to comply with applicable laws, court orders, regulatory directions, statutory reporting requirements, contractual obligations, internal governance policies, audit requirements, dispute resolution processes or lawful requests from competent authorities.

6. MARKETING COMMUNICATIONS

Subject to applicable law and the communication preferences selected by Users, the Company may use contact information provided by Users to communicate information relating to RedevelopOS, Advance PMC and associated products, services, educational initiatives and industry developments.

Marketing communications are intended to keep Users informed regarding enhancements to the Platform and redevelopment-related knowledge resources that may be relevant to their professional or organisational interests.

Marketing communications may include, without limitation:

- Product updates;
- New software releases;
- Feature enhancements;
- Artificial Intelligence capabilities;
- Redevelopment industry insights;

- Regulatory developments;
- Educational articles;
- Blogs;
- White papers;
- Research reports;
- Newsletters;
- Case studies;
- Product demonstrations;
- Training programmes;
- Conferences;
- Webinars;
- Workshops;
- Customer events;
- Promotional campaigns;
- Subscription renewal reminders;
- Customer satisfaction surveys;
- Market research initiatives; and
- Invitations to participate in beta programmes or product feedback sessions.

Such communications may be delivered through:

- Email;
- SMS;
- WhatsApp Business;
- Telephone calls;
- Push notifications;
- In-Application notifications;
- Official social media channels;
- Webinars; and
- Other lawful electronic communication channels.

Where required by applicable law, Users will be provided with the opportunity to provide or withhold consent before receiving promotional communications.

Users may withdraw their consent or opt out of marketing communications at any time by using the unsubscribe mechanism provided within the communication, updating their account preferences or contacting the Company through its designated support channels.

Withdrawal of consent for marketing communications shall not affect the Company's ability to send communications that are reasonably necessary for the administration, operation, security or legal compliance of the RedevelopOS Platform. Such communications may include account verification notices, password reset messages, billing information, subscription administration, service interruption notices, cybersecurity alerts, contractual updates, legal notices, policy amendments, incident notifications, project-related alerts and other communications essential to the continued use and security of the Platform.

The Company does not sell Users' personal information to third parties for independent direct marketing purposes unless expressly disclosed and authorised in accordance with applicable law.

Excellent. Below is drafted in the style of a **Senior Practicing Advocate (Technology Law, Corporate Law & Data Protection, India)** for an enterprise SaaS platform. The language is suitable for a premium software platform like RedevelopOS and is substantially more comprehensive than a standard privacy policy.

7. DATA SHARING AND DISCLOSURE OF INFORMATION

The Company recognises that information entrusted to RedevelopOS™ may include confidential redevelopment documentation, commercially sensitive project information, contractual records, technical reports and personal information belonging to Housing Societies, developers, consultants, professionals and authorised Users. Accordingly, the Company adopts the principle of **minimum necessary disclosure**, whereby information is disclosed only to the extent reasonably required for legitimate business, contractual, technical, operational or legal purposes.

The Company does **not** sell Users' Personal Information to third parties for independent commercial exploitation. Information shall be shared only where such disclosure is authorised by the User or the relevant Organisation, required for the provision of Services, necessary for the legitimate operation of the Platform or mandated under applicable law.

Without limiting the foregoing, information may be disclosed to the following categories of recipients:

7.1 Advance Project Management Consultant Private Limited

Information may be accessed by authorised directors, officers, employees, consultants, customer success teams, technical personnel, project administrators, legal advisors and authorised representatives of Advance Project Management Consultant Private Limited strictly on a need-to-know basis for the purposes of operating, maintaining, securing, supporting and improving the RedevelopOS Platform.

Such access shall be subject to internal confidentiality obligations, access control policies, cybersecurity measures and organisational safeguards intended to prevent unauthorised disclosure.

7.2 Housing Society Representatives

Project-related information may be shared with authorised office bearers, Managing Committee Members, Redevelopment Committee Members, office staff and other representatives duly authorised by the respective Housing Society.

Access permissions may vary depending upon the role assigned within the Platform and may be restricted to specific documents, reports, dashboards, workflows or project modules as determined by the Society or the Platform administrator.

7.3 Project Management Consultants (PMCs)

Where a Society has appointed a Project Management Consultant or redevelopment advisory firm, RedevelopOS may provide access to project information necessary for the discharge of their contractual responsibilities.

Such access may include milestone tracking, inspection records, project documentation, construction progress reports, quality assurance records, statutory approvals, AI-generated analytics and other information relevant to project administration.

7.4 Developers and Developer Representatives

RedevelopOS may share project information with authorised representatives of the appointed Developer, including directors, project managers, engineers, architects, administrative personnel and authorised consultants, to facilitate redevelopment planning, project execution, contractual compliance, workflow coordination and project reporting.

The extent of access shall be determined by the permissions granted within the Platform and the applicable contractual arrangements between the Society and the Developer.

7.5 Architects, Engineers and Professional Consultants

Information may be disclosed to architects, structural engineers, civil engineers, MEP consultants, surveyors, quantity surveyors, geotechnical consultants, environmental consultants, laboratory agencies, quality assurance consultants and other professionals engaged in the redevelopment project to enable them to perform their professional responsibilities.

Such disclosures may include approved plans, drawings, inspection records, survey reports, laboratory reports, photographs, progress documentation and other project-specific information reasonably required for professional services.

7.6 Advocates, Legal Consultants and Chartered Accountants

Where necessary for legal advisory services, contractual drafting, dispute resolution, litigation support, financial auditing, statutory compliance, taxation, due diligence or regulatory reporting, RedevelopOS may disclose relevant information to advocates, solicitors, legal consultants, chartered accountants, company secretaries, auditors and other professional advisors engaged by the Company or authorised project stakeholders.

Such disclosures shall be limited to information reasonably necessary for the relevant professional engagement.

7.7 Cloud Infrastructure and Data Hosting Providers

The Company may engage reputable cloud infrastructure providers, managed hosting providers, content delivery networks, disaster recovery providers, database service providers, backup service providers and other technology infrastructure partners for hosting, storing, processing, securing and maintaining information.

Such service providers are contractually required to implement appropriate technical, organisational and administrative safeguards designed to protect information against unauthorised access, disclosure, alteration, loss or destruction.

7.8 Analytics and Business Intelligence Providers

The Company may utilise third-party analytics providers to assist in measuring software performance, user engagement, system stability, operational efficiency, service reliability and product improvement.

Where reasonably practicable, analytics providers shall receive anonymised, aggregated or pseudonymised information rather than directly identifiable personal information.

7.9 Payment Gateway Providers

Where subscription payments, licence fees, onboarding charges or other payments are processed through RedevelopOS, limited information may be shared with authorised payment processors, banking partners, financial institutions or payment gateway providers solely for the purpose of processing transactions, preventing fraud, issuing invoices, maintaining accounting records and complying with applicable financial regulations.

The Company does not store complete payment card information unless specifically required and supported by applicable payment security standards.

7.10 Communication Service Providers

Information necessary for sending notifications, OTPs, system alerts, emails, SMS messages, WhatsApp Business communications, push notifications, webinar invitations and customer support communications may be shared with authorised communication service providers engaged by the Company.

Such providers shall process information solely in accordance with the Company's instructions and contractual obligations.

7.11 Technology Integration Partners

RedevelopOS may integrate with third-party software, APIs, enterprise applications, document management systems, accounting software, CRM systems, GIS platforms, government portals, authentication providers, cloud storage solutions or collaboration platforms where such integrations have been authorised by the customer or are necessary for providing subscribed Services.

Information exchanged through such integrations shall be limited to what is reasonably necessary for the relevant integration.

7.12 Government Authorities

The Company may disclose information to Central Government authorities, State Government authorities, municipal corporations, planning authorities, redevelopment authorities, regulatory bodies, taxation authorities, law enforcement agencies or other governmental entities where

disclosure is required under applicable law, valid statutory notice, governmental order, investigation or legal process.

The Company shall, where legally permissible, endeavour to disclose only the minimum information reasonably required to comply with such legal obligations.

7.13 Courts, Tribunals and Regulatory Authorities

Information may be disclosed where required pursuant to orders issued by competent courts, judicial authorities, arbitral tribunals, quasi-judicial bodies, statutory authorities, regulatory agencies or other authorities having lawful jurisdiction.

Such disclosure may also be made for establishing, exercising or defending legal rights, enforcing contractual obligations, investigating fraud, protecting the Company's interests or complying with applicable legal processes.

7.14 Business Transfers

In the event of a merger, acquisition, amalgamation, restructuring, business transfer, demerger, investment transaction, asset sale, corporate reorganisation, insolvency proceeding or similar corporate transaction involving the Company, information may be transferred to the acquiring or successor entity, subject to applicable confidentiality obligations and legal requirements.

7.15 Principle of Limited Disclosure

In every instance of disclosure, the Company shall endeavour to share only such information as is reasonably necessary for the specific purpose for which the disclosure is made and shall implement appropriate contractual, organisational and technical safeguards to protect such information.

8. MARKETING DATA USAGE, ANALYTICS AND PRODUCT IMPROVEMENT

The Company continually strives to enhance the quality, reliability, functionality and user experience of RedevelopOS. For these purposes, the Company may analyse information relating to Platform usage, customer engagement, software performance and operational metrics.

Wherever reasonably practicable, such analysis shall be conducted using aggregated, anonymised, de-identified or pseudonymised information that does not directly identify any individual User or Housing Society.

Without limitation, such information may be used for the following purposes:

8.1 Product Development

To design, develop, test, validate and deploy new software modules, dashboards, AI capabilities, reporting tools, workflow automation features, integrations and user interface enhancements.

8.2 Service Improvement

To improve Platform performance, optimise workflows, enhance system reliability, reduce software defects, improve cybersecurity controls, strengthen operational efficiency and deliver a better customer experience.

8.3 Artificial Intelligence Development

To improve AI algorithms, predictive analytics, risk assessment models, natural language processing capabilities, semantic search functions, recommendation engines, project intelligence systems and machine learning models using appropriately anonymised or de-identified information where legally permissible.

8.4 Business Analytics

To evaluate software adoption, subscription trends, customer engagement, workflow efficiency, feature utilisation, user satisfaction, operational performance and market demand.

8.5 Statistical Reports

The Company may publish or distribute industry reports, redevelopment trend analyses, benchmarking studies, white papers, research publications, market intelligence reports and statistical summaries derived from aggregated information.

Such reports shall not intentionally identify any individual User, Society, Developer or redevelopment project unless separate lawful authority or consent exists.

8.6 Marketing Strategy

Aggregated usage trends may be analysed to understand customer preferences, improve communication strategies, evaluate product positioning, develop educational content, conduct market research and enhance customer engagement initiatives.

8.7 Protection of Customer Confidentiality

The Company acknowledges that redevelopment projects frequently involve commercially sensitive information, contractual negotiations and confidential documentation.

Accordingly, the Company shall not knowingly publish, advertise, showcase or otherwise disclose identifiable Society information, project documentation, redevelopment progress, contractual terms, financial information or project-specific intelligence for marketing, promotional or publicity purposes without obtaining appropriate consent, possessing another lawful basis under applicable law or otherwise being legally authorised to do so.

9. DATA STORAGE

Information collected through RedevelopOS may be stored, processed, replicated, backed up and archived using secure cloud infrastructure, managed hosting facilities and enterprise-grade data storage environments maintained by the Company or its authorised service providers.

Primary data storage infrastructure may be located within the Republic of India. However, certain backup systems, disaster recovery environments, cloud services, software integrations, communication platforms or support services may involve processing or storage in other jurisdictions where authorised service providers maintain infrastructure, subject to applicable legal requirements, contractual safeguards and recognised security standards.

The Company endeavours to implement appropriate technical and organisational measures designed to protect stored information against accidental loss, unauthorised access, disclosure, alteration, corruption or destruction.

Such measures may include encryption, access controls, identity management, firewalls, intrusion detection systems, disaster recovery mechanisms, redundancy, backup procedures, logging, monitoring and periodic security reviews.

10. DATA RETENTION

The Company retains information only for as long as reasonably necessary to fulfil the purposes for which it was collected, to comply with applicable legal obligations, to protect legitimate business interests and to satisfy contractual or regulatory requirements.

Retention periods may vary depending upon the nature of the information, applicable legal requirements, contractual obligations and operational necessities.

Without limitation, information may be retained for the following purposes:

10.1 Service Delivery

To provide subscribed Services, maintain User accounts, administer redevelopment projects and ensure continuity of Platform functionality.

10.2 Project Documentation

To preserve redevelopment records, contractual documentation, inspection reports, approvals, correspondence, audit trails and historical project information throughout the lifecycle of redevelopment projects.

10.3 Legal Compliance

To comply with applicable laws, judicial directions, taxation requirements, accounting standards, regulatory obligations, statutory record-keeping requirements and governmental investigations.

10.4 Dispute Resolution

To establish, exercise or defend legal rights, investigate complaints, resolve disputes, enforce contractual obligations, respond to legal proceedings or support arbitration, mediation or litigation.

10.5 Regulatory Audits

To satisfy audit requirements, internal governance procedures, cybersecurity investigations, forensic reviews, compliance assessments and regulatory inspections.

Upon expiry of the applicable retention period, the Company may securely delete, anonymise, archive or otherwise dispose of information in accordance with applicable law, operational requirements and recognised data management practices.

11. COOKIES AND SIMILAR TECHNOLOGIES

RedevelopOS utilises cookies, web beacons, software development kits (SDKs), browser storage technologies, local storage objects, tracking pixels and similar technologies to facilitate the secure and efficient operation of the Platform.

Cookies are small text files stored on a User's device that enable the Platform to recognise returning Users, maintain active sessions, remember preferences and improve overall functionality.

Cookies and similar technologies may be used for the following purposes:

11.1 Authentication

To verify User identity, maintain secure login sessions, support multi-factor authentication and prevent unauthorised access to User accounts.

11.2 Session Management

To maintain active user sessions, preserve navigation state, support secure access to dashboards and enable uninterrupted use of Platform features.

11.3 Performance Monitoring

To analyse system performance, identify software errors, measure page load times, optimise server performance and improve Platform reliability.

11.4 Usage Analytics

To understand how Users interact with the Platform, evaluate feature adoption, identify usability improvements, measure customer engagement and support product development initiatives.

11.5 User Preferences

To remember language preferences, dashboard configurations, accessibility settings, notification preferences and other personalised Platform settings.

11.6 Website Optimisation

To improve website functionality, optimise content delivery, enhance user experience and support efficient operation of the Platform across different browsers and devices.

11.7 Security

To detect suspicious activity, prevent fraudulent access, mitigate cybersecurity threats, protect against automated attacks, maintain audit trails and safeguard the integrity of the Platform.

11.8 Cookie Controls

Most internet browsers permit Users to manage, restrict or disable cookies through browser settings. Users may choose to reject certain categories of cookies; however, doing so may adversely affect the availability, performance or functionality of certain features of RedevelopOS, including secure authentication, personalised settings, workflow continuity and other essential Platform services.

The Company may update its use of cookies and similar technologies from time to time to reflect technological developments, operational requirements and applicable legal obligations. Users are encouraged to periodically review this Privacy Policy to remain informed regarding such practices.

Excellent. Below is drafted in the style of a **Senior Practicing Advocate, Supreme Court & High Court Technology Law**, suitable for an enterprise SaaS platform such as **RedevelopOS™**. The language is intentionally similar to enterprise software companies (Microsoft, Oracle, Autodesk, Salesforce, SAP, Procore, etc.) while remaining appropriate for Indian law.

12. INFORMATION SECURITY, CYBERSECURITY AND DATA PROTECTION MEASURES

The Company recognises that RedevelopOS™ is intended to manage redevelopment projects involving commercially sensitive documentation, contractual records, engineering reports, financial information, personal information and other confidential project data. Protecting the confidentiality, integrity, availability and resilience of such information constitutes a fundamental operational priority of the Company.

Accordingly, the Company implements commercially reasonable administrative, technical, organisational and physical safeguards designed to protect information processed through the RedevelopOS Platform from unauthorised access, unlawful processing, accidental disclosure, alteration, corruption, destruction, misuse or loss.

The Company's information security programme is designed having regard to recognised industry practices, evolving cybersecurity risks, technological developments, operational requirements and applicable legal obligations.

Without limitation, RedevelopOS may implement the following security measures:

12.1 Encryption

The Company may utilise industry-recognised encryption technologies to protect information during electronic transmission and, where appropriate, while stored within authorised infrastructure.

Encryption mechanisms may be applied to user authentication credentials, communications, confidential documentation, database storage, API communications, backup systems and other categories of sensitive information, depending upon operational requirements and system architecture.

12.2 Secure Cloud Infrastructure

RedevelopOS may operate using enterprise-grade cloud infrastructure maintained either directly by the Company or through authorised cloud infrastructure providers.

Such infrastructure may incorporate redundancy, secure hosting environments, high-availability architecture, disaster recovery capabilities, access segregation, infrastructure monitoring and physical security controls intended to reduce operational risks and improve service continuity.

12.3 Identity and Access Management

Access to information stored within RedevelopOS is governed through controlled authentication and authorisation mechanisms.

Users are granted access only to information reasonably necessary for performing their authorised functions within the Platform.

The Company may utilise identity management systems, authentication controls, account verification procedures, password policies, session management and other access control technologies to minimise the risk of unauthorised access.

12.4 Role-Based Access Control (RBAC)

RedevelopOS employs Role-Based Access Control principles whereby Users are assigned permissions based upon their designated responsibilities within a redevelopment project.

Different categories of Users—including Housing Society Members, Managing Committee Members, Redevelopment Committee Members, Project Management Consultants, Developers, Architects, Engineers, Advocates, Chartered Accountants and administrative personnel—may be granted different levels of access depending upon project requirements.

Such role-based permissions are intended to ensure that Users access only information relevant to their authorised responsibilities.

12.5 Multi-Factor Authentication

Where supported by the Platform or enabled by the subscribing Organisation, RedevelopOS may utilise Multi-Factor Authentication ("MFA"), One-Time Passwords ("OTP"), device verification, authentication tokens or similar identity verification mechanisms to strengthen account security.

The availability and implementation of such authentication mechanisms may vary depending upon the subscription plan, organisational settings, technical compatibility and customer requirements.

12.6 Audit Trails and Activity Logs

RedevelopOS may automatically generate audit trails, transaction histories, activity logs, access records, document version histories, approval logs, authentication records and system-generated timestamps for operational integrity, compliance monitoring, dispute resolution, forensic investigations and security purposes.

Such audit records assist in maintaining accountability, detecting unauthorised activities and reconstructing historical events where necessary.

12.7 Backup and Disaster Recovery

The Company may maintain periodic backups, redundant storage environments, disaster recovery systems, business continuity procedures and restoration mechanisms intended to minimise the impact of accidental data loss, hardware failures, software malfunctions or cybersecurity incidents.

Backup frequencies, retention periods and restoration procedures may vary depending upon operational requirements, customer subscriptions and infrastructure architecture.

12.8 Network Security

The Company's infrastructure may utilise firewalls, intrusion detection systems, intrusion prevention systems, network segmentation, traffic monitoring, endpoint protection, vulnerability management tools and other cybersecurity technologies designed to safeguard the Platform against malicious activities.

12.9 Continuous Security Monitoring

RedevelopOS may employ automated and manual monitoring mechanisms to identify unusual login patterns, suspicious activities, unauthorised access attempts, malware infections, denial-of-service attacks, abnormal system behaviour, security vulnerabilities and other cybersecurity events.

Where appropriate, security incidents may be investigated, documented, escalated and remediated in accordance with the Company's internal security procedures.

12.10 Administrative and Organisational Controls

The Company may implement internal policies governing confidentiality, employee access, information handling, acceptable use, incident response, vendor management, secure software development, change management, cybersecurity awareness and periodic security reviews.

Access to sensitive information by employees, consultants and contractors shall generally be restricted to individuals requiring such access for legitimate business purposes.

12.11 User Responsibilities in Relation to Security

While the Company implements commercially reasonable safeguards, the overall security of the Platform also depends upon Users maintaining appropriate security practices, including protecting login credentials, avoiding password sharing, securing devices and promptly reporting suspected unauthorised access.

Users acknowledge that no information system can be rendered entirely immune from cybersecurity risks.

12.12 No Absolute Security Guarantee

Notwithstanding the security measures implemented by the Company, Users acknowledge and agree that no method of electronic transmission, cloud storage, internet communication, software system or digital infrastructure can be guaranteed to be completely secure, uninterrupted or free from vulnerabilities.

Accordingly, while the Company endeavours to employ commercially reasonable safeguards consistent with prevailing industry practices, the Company does not warrant or guarantee absolute security against every possible cyber threat, hacking incident, malware attack, unauthorised access, data breach, technical malfunction, telecommunications failure or other security event beyond its reasonable control.

13. USER RESPONSIBILITIES

The effective and secure operation of RedevelopOS requires responsible participation by all authorised Users. By accessing or using the Platform, each User agrees to exercise reasonable care in protecting information, complying with applicable laws and using the Platform only for legitimate and authorised purposes.

Without limitation, each User agrees to the following obligations:

13.1 Accuracy of Information

Users shall ensure that information uploaded, submitted, entered or otherwise provided through RedevelopOS is true, accurate, complete, current and not misleading to the best of their knowledge.

Users shall promptly update any information that becomes inaccurate or outdated.

13.2 Protection of Login Credentials

Users shall maintain the confidentiality of usernames, passwords, authentication tokens, OTPs and other account credentials.

Users shall not disclose login credentials to any unauthorised person or permit another individual to access the Platform using their account.

13.3 Lawful Use

Users shall utilise RedevelopOS solely for lawful purposes connected with authorised redevelopment activities and shall not use the Platform for fraudulent, unlawful, defamatory, malicious, abusive or otherwise prohibited activities.

13.4 Unauthorised Uploads

Users shall not upload malware, viruses, ransomware, malicious code, unlawful content, infringing material, confidential third-party information without authority or any material that may compromise the security or integrity of the Platform.

13.5 Respect for Intellectual Property

Users acknowledge that RedevelopOS, including its software, source code, AI models, workflows, databases, dashboards, graphics, trademarks, reports, designs and documentation, constitutes valuable intellectual property belonging to the Company or its licensors.

Users shall not copy, reverse engineer, decompile, modify, distribute or commercially exploit any part of the Platform except as expressly authorised.

13.6 Compliance with Laws and Agreements

Users shall comply with all applicable laws, redevelopment agreements, contractual obligations, Society resolutions, Platform Terms of Use, subscription agreements and policies governing the use of RedevelopOS.

Users remain solely responsible for ensuring that their use of the Platform complies with applicable legal and contractual requirements.

14. CHILDREN'S PRIVACY

RedevelopOS is an enterprise software platform developed exclusively for Housing Societies, Project Management Consultants, Developers, Architects, Engineers, Advocates, Chartered Accountants, Contractors, Government Authorities and other professionals participating in redevelopment projects.

The Platform is neither designed nor intended for use by individuals under the age of eighteen (18) years.

The Company does not knowingly solicit, collect or process personal information from children under the age of eighteen years except where such processing is lawfully authorised through a parent, legal guardian or competent authority and is necessary for legitimate redevelopment-related purposes.

If the Company becomes aware that personal information relating to a child has been collected in a manner inconsistent with this Privacy Policy or applicable law, the Company may take reasonable steps to delete or restrict such information, subject to applicable legal obligations.

15. THIRD-PARTY SERVICES AND INTEGRATIONS

To improve functionality, RedevelopOS may integrate with third-party software applications, cloud platforms, communication services, mapping technologies, payment systems, governmental portals and enterprise APIs.

Such integrations are intended solely to facilitate the efficient delivery of subscribed Services.

Without limitation, RedevelopOS may integrate with:

- Google Maps;
- Google Meet;
- Zoom;
- WhatsApp Business;
- SMS Gateway Providers;
- Email Service Providers;
- Payment Gateway Providers;
- Cloud Infrastructure Providers;
- Cloud Storage Providers;
- Digital Signature Services;
- Government Portals;
- MahaRERA portals;
- Municipal Corporation systems;
- Authentication providers;
- AI service providers;
- Document management systems;
- GIS platforms;
- Enterprise APIs; and
- Other authorised technology partners.

The Company does not control the privacy practices, availability, functionality or security policies of independent third-party services.

Users accessing such services acknowledge that their interactions with those third parties shall be governed by the respective terms of service, privacy policies and contractual arrangements applicable to those providers.

The Company encourages Users to review the privacy policies of all third-party services before submitting information through such platforms.

16. INTERNATIONAL ACCESS

RedevelopOS has been developed primarily for redevelopment projects situated within the Republic of India and is intended principally for use by Indian Housing Societies, redevelopment professionals and associated stakeholders.

However, authorised Users may access the Platform from jurisdictions outside India for legitimate business purposes, including remote project management, professional consultancy, monitoring, reporting or administrative functions.

Users accessing RedevelopOS from outside India acknowledge and agree that information processed through the Platform may be collected, stored, transmitted, analysed and otherwise processed in accordance with the laws of India, this Privacy Policy and applicable contractual arrangements.

Users are responsible for ensuring that their access to the Platform complies with the laws applicable in the jurisdiction from which they access RedevelopOS.

17. USER RIGHTS

Subject to applicable law, contractual obligations, legitimate business interests and operational requirements, Users may exercise certain rights concerning their personal information processed through RedevelopOS.

Without limitation, eligible Users may request to:

17.1 Access Information

Request confirmation regarding whether the Company processes their personal information and obtain access to such information where legally permissible.

17.2 Correct Information

Request correction, rectification or updating of inaccurate, incomplete or outdated personal information maintained by the Company.

17.3 Update Information

Request modification of account information, profile details, communication preferences or other information capable of being updated through the Platform.

17.4 Deletion

Request deletion of personal information where such deletion is legally permissible and does not conflict with statutory obligations, contractual commitments, ongoing legal proceedings, audit requirements or legitimate business interests.

17.5 Withdrawal of Marketing Consent

Withdraw consent previously granted for receiving promotional communications without affecting the lawfulness of processing undertaken before such withdrawal.

17.6 Account Closure

Request closure or deactivation of their User account, subject to verification procedures and applicable contractual or legal obligations.

17.7 Privacy Complaints

Submit privacy-related complaints, concerns or requests regarding the processing of personal information by contacting the Company through the designated communication channels.

The Company may decline or limit certain requests where retention or continued processing of information is required to comply with applicable law, enforce contractual rights, preserve audit records, resolve disputes, investigate fraud, maintain cybersecurity or fulfil other legitimate legal obligations.

18. CHANGES TO THIS PRIVACY POLICY

The Company reserves the right to amend, revise, supplement, replace or otherwise modify this Privacy Policy from time to time in response to changes in applicable law, technological developments, operational practices, security requirements, product enhancements or business needs.

Updated versions shall be published on the official RedevelopOS website together with the revised Effective Date.

Where required by applicable law or where the changes materially affect Users' rights, the Company may provide additional notice through email, in-application notifications or other reasonable communication methods.

Continued access to or use of RedevelopOS after the revised Privacy Policy becomes effective shall constitute acknowledgement and acceptance of the updated Privacy Policy, except where applicable law requires renewed consent.

19. DISCLAIMER

RedevelopOS is an enterprise technology platform intended to facilitate the digital organisation, monitoring, governance and management of redevelopment information.

The Platform is designed to assist Users in administering redevelopment projects through workflow automation, document management, AI-assisted analytics and collaborative project monitoring.

Unless expressly stated otherwise in writing, RedevelopOS does **not** provide legal advice, architectural advice, engineering advice, structural certification, accounting advice, valuation services, project certification, investment advice or professional consultancy.

Nothing contained within the Platform, including AI-generated outputs, reports, dashboards, notifications, analytics, recommendations or predictive models, shall be construed as a substitute for professional advice from qualified advocates, architects, engineers, chartered accountants, licensed surveyors, project management consultants or other appropriately qualified professionals.

The Company does not warrant that redevelopment projects will be completed within any particular timeline, obtain statutory approvals, achieve contractual milestones, realise projected financial outcomes or produce any specific commercial, legal or technical result solely through the use of the Platform.

20. GOVERNING LAW AND JURISDICTION

This Privacy Policy shall be governed by, construed and interpreted in accordance with the laws of the Republic of India, including, where applicable, the Information Technology Act, 2000, the Digital Personal Data Protection Act, 2023 (upon its applicable implementation), and other

applicable laws, rules, regulations and judicial precedents governing privacy, information technology, electronic records and contractual obligations.

Any dispute, controversy or claim arising out of or relating to this Privacy Policy, the processing of information or the use of the RedevelopOS Platform shall, subject to any mandatory dispute resolution mechanism prescribed by law or contract, be subject to the exclusive jurisdiction of the competent courts situated in Mumbai.

The Parties expressly submit to the jurisdiction of such courts and waive any objection based upon territorial jurisdiction, forum convenience or similar grounds, except where such waiver is prohibited under applicable law.

21. GOVERNING JURISDICTION, DISPUTE RESOLUTION AND LEGAL ENFORCEMENT

The Company is incorporated and operates its principal business from the State of Maharashtra, Republic of India. Accordingly, this Privacy Policy, together with all matters arising from or relating to the collection, processing, storage, disclosure, protection or use of information through RedevelopOS™, shall be governed by and interpreted in accordance with the laws of the Republic of India.

Any dispute, controversy, claim, proceeding, action or cause of action arising out of or in connection with this Privacy Policy, the RedevelopOS Platform, the Company's websites, mobile applications, APIs, software integrations, artificial intelligence services, subscription services or any related products or services shall be subject to the provisions contained in this Clause.

The Parties shall endeavour, in the first instance, to resolve any dispute, disagreement or claim amicably through mutual discussions, good faith negotiations and commercially reasonable efforts. Either Party may notify the other Party in writing of the existence of a dispute and request consultations for the purpose of achieving an amicable settlement.

Where a dispute cannot be resolved through such discussions within a reasonable period, either Party shall be entitled to pursue such legal remedies as may be available under applicable law.

Subject to any mandatory dispute resolution mechanism prescribed under applicable legislation, the Parties expressly agree that the **competent courts situated in Mumbai**, shall have **exclusive jurisdiction** over all disputes, claims, actions, proceedings or matters arising out of or relating to:

- this Privacy Policy;

- the collection, processing, storage or disclosure of information;
- access to or use of the RedevelopOS Platform;
- subscription to RedevelopOS services;
- artificial intelligence functionalities;
- redevelopment project information maintained within the Platform;
- customer accounts;
- contractual obligations;
- software licences;
- intellectual property rights;
- confidentiality obligations;
- cybersecurity incidents;
- unauthorised access to the Platform;
- enforcement of contractual rights;
- recovery of dues;
- statutory compliance; or
- any other matter directly or indirectly connected with RedevelopOS or the Services provided by the Company.

The Parties irrevocably submit themselves to the exclusive jurisdiction of the competent courts at Mumbai and waive any objection relating to territorial jurisdiction, venue, inconvenient forum or similar procedural grounds, except where such waiver is prohibited by applicable law.

Nothing contained in this Privacy Policy shall restrict the Company's right to seek interim, ad-interim, injunctive, equitable or protective relief before any court, tribunal or authority having competent jurisdiction where such relief is necessary to protect its confidential information, intellectual property rights, proprietary technology, software systems, trade secrets, business interests, contractual rights or cybersecurity infrastructure.

The Company further reserves the right to cooperate with law enforcement agencies, governmental authorities, regulatory bodies, judicial authorities or competent investigative agencies wherever required by applicable law or where such cooperation is reasonably necessary to protect the rights, property, security or legitimate interests of the Company, its customers, authorised Users or the public.

This Clause shall survive the suspension, termination, cancellation or expiry of a User's account, subscription, licence, contractual relationship or use of the RedevelopOS Platform to the extent necessary for the resolution of disputes, enforcement of legal rights and compliance with applicable law.

22. CONTACT INFORMATION, GRIEVANCE REDRESSAL AND PRIVACY ENQUIRIES

The Company is committed to maintaining transparency, accountability and responsible information governance. Users who have questions regarding this Privacy Policy, the processing of their information, their privacy rights or any aspect of the RedevelopOS Platform are encouraged to contact the Company through the official communication channels set out below.

The Company welcomes enquiries relating to:

- interpretation of this Privacy Policy;
- requests to access, correct or update personal information;
- requests relating to account management;
- privacy complaints or concerns;
- withdrawal of marketing consent;
- information security incidents;
- suspected unauthorised access;
- cybersecurity vulnerabilities;
- data protection enquiries;
- legal notices relating to privacy;
- requests for clarification regarding data processing practices;
- enterprise privacy compliance requirements;
- government or regulatory communications; and
- any other matter relating to information governance within RedevelopOS.

All communications received by the Company shall be reviewed by the appropriate department and, where necessary, referred to authorised legal, compliance, technical or customer support personnel for investigation and response.

The Company shall endeavour to acknowledge and respond to legitimate enquiries within a reasonable period, having regard to the nature, complexity and urgency of the request, applicable legal obligations and operational requirements. Certain requests may require verification of identity, authority or additional supporting documentation before they can be processed.

Company Details

Advance Project Management Consultant Private Limited

RedevelopOS™

Development Agreement (DA) Aligned Redevelopment Tracking Operating System

Registered Office:

Mumbai, Maharashtra, India

Official Website:

www.redevelopos.com

Customer Support Email:

support@redevelopos.com

General Business Enquiries:

support@redevelopos.com

Grievance Officer

In accordance with applicable provisions of the Information Technology Act, 2000, the Digital Personal Data Protection Act, 2023 (as applicable), and other relevant laws, the Company may designate a **Grievance Officer** or such other authorised officer responsible for addressing privacy-related grievances and data protection matters. The name, designation and contact particulars of the Grievance Officer shall be published on the official RedevelopOS website and updated from time to time.

Users are encouraged to provide sufficient information, including their registered account details (where applicable), the nature of the grievance, relevant project or transaction references and supporting documentation to facilitate a prompt and effective resolution.

Final Declaration

By accessing, registering with, subscribing to or otherwise using the RedevelopOS™ Platform, each User acknowledges that they have carefully read, understood and agreed to be bound by this Privacy Policy, including any amendments published by the Company from time to time.

The User further acknowledges that the processing of information described in this Privacy Policy is reasonably necessary for the operation, security, administration and continuous improvement of the RedevelopOS Platform and agrees to such processing to the extent permitted under applicable law.

Document Title: Privacy Policy – RedevelopOS™

Version: 1.0

Effective Date: 01 July 2026

Owner: Advance Project Management Consultant Private Limited

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